

Comparisons of Job Characteristics

Focus Occupation: **Waiters and Waitresses (35-3031)**

Associated Occupation: **Flight Attendants (39-6031)**

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 70

Focus Occupation: Waiters and Waitresses (35-3031)

Associated Occupation: Flight Attendants (39-6031)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Customer and Personal Service	11.3	22.5	14.3	<<	Extensive education and/or training may be required
Public Safety and Security	6.9	15.1	6.0	<<	Extensive education and/or training may be required
Psychology	6.4	12.8	5.0	<<	Extensive education and/or training may be required
Transportation	4.6	12.1	3.6	<<	Extensive education and/or training may be required
Geography	3.9	9.3	1.8	<<	Extensive education and/or training may be required
Philosophy and Theology	3.2	6.4	1.4	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 94

Focus Occupation: Waiters and Waitresses (35-3031)

Associated Occupation: Flight Attendants (39-6031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Service Orientation	7.9	13.4	9.9	<<	Extensive development of skills in this area may be required
Social Perceptiveness	9.1	11.1	9.0	<	A higher skill level may be required
Coordination	9.1	10.6	8.6	<	A higher skill level may be required
Negotiation	6.8	8.5	5.5	<<	Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 77			
Focus Occupation: Waiters and Waitresses (35-3031) Associated Occupation: Flight Attendants (39-6031)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Speech Clarity	10.2	14.0	10.4	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	12.9	11.4	<	Some improvement in abilities may be required
Auditory Attention	5.9	10.8	5.8	<<	Extensive improvement in abilities may be required
Far Vision	7.8	10.2	5.8	<<	Extensive improvement in abilities may be required
Gross Body Equilibrium	3.2	10.0	2.7	<<	Extensive improvement in abilities may be required
Extent Flexibility	4.8	9.1	7.5	<	Some improvement in abilities may be required
Trunk Strength	5.7	9.1	10.0	0	Current ability level may be sufficient
Gross Body Coordination	3.9	8.0	7.2	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 76
Focus Occupation: Waiters and Waitresses (35-3031) Associated Occupation: Flight Attendants (39-6031)		
Work Activities	Exclusivity of Activity	
Answer customer or public inquiries	41	
Calculate monetary exchange	67	
Collect payment	49	
Provide customer service	14	
Serve food or beverages	70	
Understand government alcoholic beverage service regulations	87	
Understand government health, hotel or food service regulations	68	
Use knowledge of food handling rules	71	
Use oral or written communication techniques	1	

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 18

Focus Occupation: Waiters and Waitresses (35-3031)

Associated Occupation: Flight Attendants (39-6031)

Tools and Technologies	Exclusivity
Computers	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.